

Understanding Your Prescription Benefit Program

Providing you with the tools and resources to help you make better drug therapy decisions

Your Prescription Benefit Plan through Magellan Rx Management

Magellan Rx Management is your pharmacy benefit manager. Magellan Rx is dedicated to giving you the best service and resources to help you and your family make better healthcare decisions to lead more healthy, vibrant lives.

Using Your Prescription Drug Card at Retail Pharmacies

You will receive a prescription card from your employer. Please present your new prescription card along with your prescription to any of our 68,000+ retail pharmacies every time you fill your prescription. You can access a participating pharmacy list at www.magellanrx.com.

Home Delivery by Magellan Rx Pharmacy

With home delivery, you may be able to receive up to a 90-day supply of your maintenance medication(s) at a lower price. Just ask your doctor to write two prescriptions: one for a 30-day supply to get you started (to be filled at your local pharmacy), and one for a 90-day supply, plus additional refills (to be filled by mail). Next, you may either:

- Ask your doctor to **e-prescribe** or **fax** your prescription to 888.282.1349.
 - Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis.
 - Please note: For prompt delivery, please provide your payment information by mailing in your completed order form or by calling 833.544.4515 .
- **Mail** us your 90-day prescription and completed order form (available online) with payment to Magellan Rx Pharmacy, P.O. Box 620968, Orlando, FL 32862.

Prior Authorization/Step Therapy

Your prescription benefit program may have a prior authorization or step therapy process for certain medications. Please see the formulary lookup tool at www.magellanrx.com for more information.

- **Prior authorization** is a requirement that your physician obtain approval from your health plan to prescribe a specific medication for you.
- **Step therapy** is when your prescription benefit requires you to try another medication prior to starting the medication your physician prescribed.



Now available on Apple and Google:
The Magellan Rx Mobile App

Download the Magellan Rx app today and get access to:

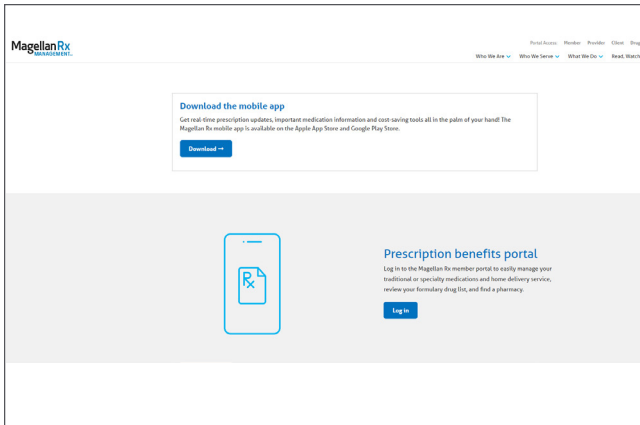
- Real-time prescription updates
- Notifications for prescription refills
- Alerts for severe drug-drug interactions
- Drug information and education
- Cost management tools
- Pharmacy claims history

These tools are also available online at magellanrx.com/member/login.

Questions? Visit magellanrx.com or contact customer service 24/7 at **833.544.4515** with any questions about your prescription benefits.

Member Portal Guide

Our secure member portal makes it easy for you to order refills, view claims and more!

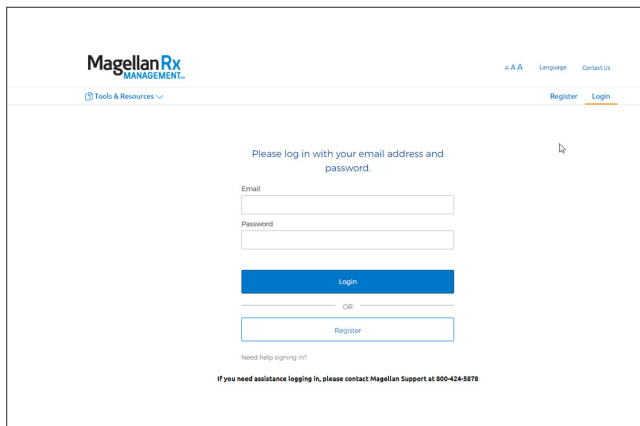


STEP ONE

Visit magellanrx.com and select **Portal Access: Member** at the top of the page.

Scroll down to the **Prescription benefits portal** and click on the blue **Log in** button.

Or, go directly to magellanrx.com/member/login.

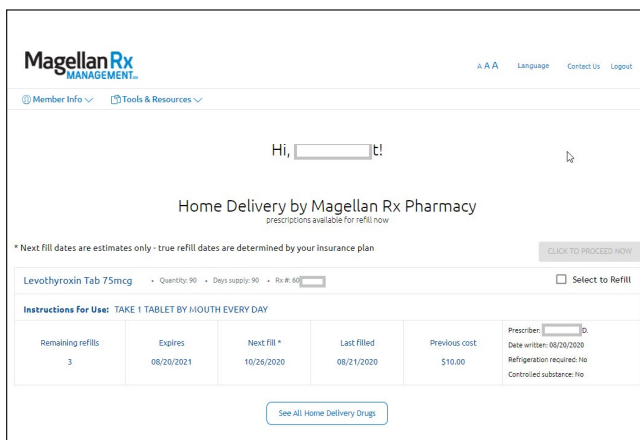


STEP TWO

Log in. You will need to complete the one-time registration process the first time you log in.

To register, fill out the registration form. Click on the confirmation link sent to the email you registered with within 24 hours. You will need to re-register if you don't click on the link within 24 hours.

The link will take you to the member login page. This completes your registration.



STEP THREE

Get to know your dashboard to:

- Access your ID card
- View recent claims
- Renew and refill home delivery prescriptions
- Access your formulary, and more!



Watch this video to learn more about the features of the member portal!

ADDITIONAL RESOURCES:

Pharmacy Name	Address	Phone	Distance	Other Info	Default Pharmacy
MARTINS PHARMACY	10250 STAPLES HILL ROAD GLEN ALLEN, VA 23060	804-755-4207	0.46		<input type="checkbox"/>
RITE AID PHARMACY 11245	9101 STAPLES HILL ROAD RICHMOND, VA 23228	804-501-2275	1.44		<input type="checkbox"/>
CVS PHARMACY	9167 STAPLES HILL RD RICHMOND, VA 23228	804-672-6613	1.70		<input type="checkbox"/>
WALMART PHARMACY 10-1523	11400 WEST BROAD STREET RD GLEN ALLEN, VA 23060	804-360-4792	1.80		<input type="checkbox"/>
TARGET PHARMACY	9001 STAPLES HILL RD, RICHMOND, VA 23228	804-672-3330	1.88		<input type="checkbox"/>
KROGER PHARMACY #519	9000 STAPLES HILL RD HENRICO, VA 23228	804-977-9515	1.93	Drive Thru	<input type="checkbox"/>

Smart Pharmacy Locator

- Locate pharmacies in your area
- Set default pharmacy

MagellanRx MANAGEMENT

Tools & Resources

Formulary and Clinical Documents

Optimal Member Education

PLAN INFORMATION
View the Pharmacy Network List
How to Safely Dispose of Sharps, Syringes, Needles, Lancets

STANDARD FORMULARY
View the Standard Drug Look Up
View the Standard Specialty Drug List

PRECISION FORMULARY
View the Precision Drug Look Up
View the Precision Exclusion List by Drug Class
View the Precision Specialty Drug List

The benefits information provided is a brief summary, not a complete description of benefits. For more information, contact the plan. Limitations, copayments, and restrictions may apply. Benefits, formulary, pharmacy network, provider network, premium and/or copayments/co-insurance may change year to year.

Drug Lookup Tool

- View formulary drug lists
- Look up specific drug details
- Find out if there are any special requirements for your medications, like step therapy or prior authorization

MagellanRx MANAGEMENT

Price a Drug

SEARCH

Search for and choose: CAPSULE 20 30 MG

Enter quantity and other details: 30 CAPSULE 20 MG 30 Days

Select Pharmacies for pricing

You can select up to 5 pharmacies for pricing

Map

Price a Drug

- Auto-complete feature assists in searching for a drug
- Ability to select from previously filled drug and see dosage and strength options based on the drug selected
- Comparative drug pricing for up to three retail pharmacies
- Drug pricing messages in clear, understandable language

Login today at magellanrx.com/member/login.

If you have any questions about your prescription benefits, please call us at **833.544.4515**.

The Magellan Rx Mobile App

On-hand prescription drug management tools

The Magellan Rx app can help you understand and maximize your prescription drug benefits. Get access to real-time updates, medication information and drug cost savings tools in the palm of your hand!



**Check the status of
your prescriptions**



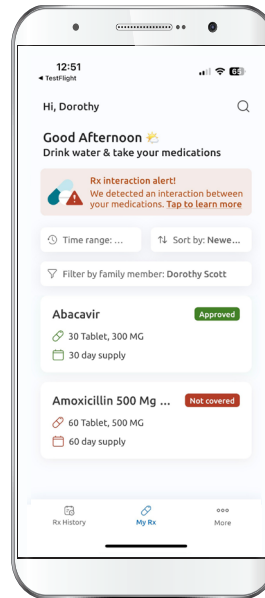
Price a drug



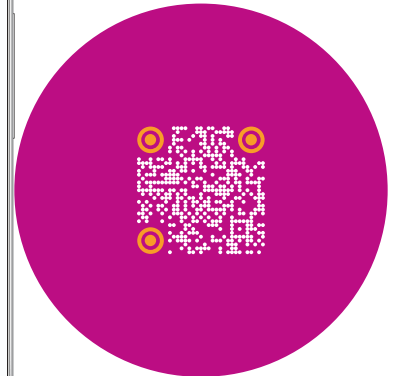
**Get detailed
prescription information**



**View Rx Claims
History**



**Search for "Magellan Rx"
in your app store to
download the app!**



Coming Soon!



- Data sharing between plan dependents and cardholder
- Mail order management
- Detailed prescription and prior authorization
- Covered prescription alternatives

Questions?

Contact Magellan Rx Customer Service 24/7 at **833.544.4515** with any questions about your prescription benefits.

Understanding Prior Authorization

Prior Authorizations help make sure the drug you have been prescribed is right for you. They ensure the drug is used correctly and can help reduce risks and costs. Drugs used to treat pain, cancer, viral infections, and obesity may require a prior authorization.

To see if your drug requires a Prior Authorization, visit magellanrx.com.

How it Works



1. Present or mail your prescription to your pharmacy.



2. If a Prior Authorization (PA) is required, your pharmacist or doctor can call 833.544.4515.



3. Your PA can be approved or denied based on the information your doctor sends.



APPROVED: If approved, we will let you know so you can process your prescription right away.



DENIED: If denied, we will send a denial letter to you and your doctor with next steps.

Helping You Live a Healthy Life

At Magellan Rx, our goal is help you live a healthy life. Your prescription benefit program helps make sure the drugs you have been prescribed are right for you. If you have questions, please visit magellanrx.com or call us at 833.544.4515. We are here 24 hours a day, 7 days a week.

magellanrx.com

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Understanding Quantity Limits

Quantity Limits are meant to keep you safe. They make sure you don't get too much of a drug when it is not right for you. There may be a limit on the amount being covered or the day supply. (e.g., 1 tablet a day or 7-day supply).

To see if your drug has a Quantity Limit, visit magellanrx.com.

How it Works



1. If a prescription exceeds the Quantity Limit, your doctor can submit a Prior Authorization (PA).



2. To submit a PA, your pharmacist or doctor can call 833.544.4515.



3. Your PA can be approved or denied based on the information your doctor sends.



APPROVED: If approved, we will let you know so you can process your prescription right away.



DENIED: If denied, we will send a denial letter to you and your doctor with next steps.

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magellanrx.com

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Understanding Step Therapy

Step Therapy means trying less expensive options before “stepping up” to a drug that costs more. This process helps control the risks and costs associated with prescription drug use. (e.g., you try an over-the-counter medication first but it doesn’t help you. Next you can try a tier 1 drug).

To see if your drug requires Step Therapy, visit magellanrx.com.

How it Works

-  1. Present or mail your prescription to your pharmacy.
 -  2. If Step Therapy is required, your pharmacist will get an alert and they will review your options.
 -  3. If the options do not work for you, your pharmacist or doctor can call 833.544.4515.
-  **APPROVED:** If approved, we will let you know so you can process your prescription right away.
 -  **DENIED:** If denied, we will send a denial letter to you and your doctor with next steps.

Helping You Live a Healthy Life

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